

LONE WORKING POLICY

The vast majority of security guards are lone workers, so procedures are put in place to ensure the safety of our guards whilst working on site.

At M Security Services, we take Health & Safety very seriously for all our staff. We will conduct a thorough Risk Assessment of all sites (copy of which will be in the guard folder which is left on site) bringing to the guard's attention any special circumstances that might leave them open to threat. The most basic way to protect guards working alone is to help them help themselves.

All guards are fully inducted at their work place by either the Site Agent or Manager. We ask that particular attention is drawn to the more dangerous dark isolated areas of the site so as precautionary measures can be taken to ensure the guards safety. Any suggestions in making the isolated areas a safer place for the guard to patrol will be brought to the attention of Site Agent/Manager. The guard will also be expected to carry with them at all time a mobile phone and high beamed torch.

Security guards when lone working should exercise caution at all times. Regular check-calls are to be made to the Duty Supervisor, which are logged. There is a set procedure in place that should a guard NOT make a check-call then a visit to site by either our Mobile Patrol car or the Duty Supervisor is immediate.

Should a guard be in a position of threat, if possible, he must try to make a check-call using our duress word within the call which will indicate to the Supervisor that assistance is required.


During the course of any day or night our mobile patrol or supervisors will randomly visit sites to ensure all is ok.

VIOLENCE

Our Security Guards must remember they are a deterrent not heroes.

In the event of an intruder becoming violent towards a security guard, we would expect the guard to act in a professional manner in trying to calm the situation. If this fails the guard should try to make his way to a safe area where he can make a call to the police and supervisor whilst at the same time keeping the intruder in sight so as he knows of their whereabouts.

Farooq Muhammed

Sign Date 12/07/2023.....

Next review date will be 12/07/2024